

These conditions explain the rights, obligations, and responsibilities of all parties to this Agreement. Where we use the word 'you' or 'your' it means the Customer: 'we', 'us' or 'our' means **Andrews Removals Ltd t/a C&G Storage**. These terms and conditions can be varied or amended subject to prior written agreement.

1. Our Quotation

1. Our quotation, unless otherwise stated, does not include customs duties and inspections or any other fees or taxes payable to government bodies.

1.2 We may change the price or make additional charges if circumstances are found to apply which have not been taken into account when preparing our quotation and confirmed by us in writing. These include:

1.2.1 You do not accept our quotation in writing within 28 days, or the work is not carried out or completed within three months

1.2.2 Our costs change because of currency fluctuations or changes in taxation or freight charges beyond our control.

1.2.3 The work is carried out on a Saturday, Sunday, or Public Holiday or outside normal hours (07.00-12.00hrs) at your request.

1.2.4 If you collect some or all of the goods from our warehouse, we are entitled to make a charge for handing them over.

1.2.5 We supply any additional services, including moving or storing extra goods (these conditions apply to such work).

1.2.6 In any such circumstances, adjusted charges will apply and become payable.

1.3 The FREE COLLECTION offer is available only to customers who commit to a six months (26 weeks) or more contract from the outset in the specified areas. This offer is not retrospective.

1.3.1 If you committed to a six months (26 weeks) or more contract and benefited from a Free Collection, a charge will be added to your final account if for any reason you go out of storage before the 26 week period ends.

1.3.2 Andrews Removals & Storage does not offer Free Deliveries; in all cases deliveries are charged for. Rates for deliveries are quoted on request. Customers are under no obligation to use this part of our service.

2. Your responsibility

2.1 It will be your sole responsibility to: 2.1.1 Declare to us, in writing, the value of the goods being stored. If it is subsequently established that the value of the goods removed or stored is greater than the actual value you declare, you agree that our liability will be reduced to reflect the proportion that your declared value bears to their actual value.

2.1.2 Empty, properly defrost and clean refrigerators and deep freezers. We are not responsible for the contents.

2.1.3 Provide us with a contact address for correspondence during removal, transit and/or storage of goods.

2.1.4 Other than by reason of our negligence or breach of contract, we will not be liable for any loss or damage, costs or additional charges that may arise from failure to discharge these responsibilities.

3. Our responsibility

3.1 It is our responsibility to deliver your goods to you, or produce them for your collection, undamaged. By "undamaged" we mean in the same condition as they were in at the time when they were packed or otherwise made ready for transportation and/ or storage by you the customer.

4. Ownership of the goods

4.1 By entering into this Agreement, you guarantee that:

4.1.1 The goods to be removed and/or stored are your own property, or

4.1.2 The person(s) who own or have an interest in them have given you authority to make this contract and have been made aware of these conditions.

4.1.3 You will pay us for any claim for damages and/or costs brought against us if either warranty 4.1.1 or 4.1.2 is not true.

5. Payment

5.1 Unless otherwise agreed by us in writing:

5.1.1 Payment is required by cleared funds in advance of the removal or storage period.

5.1.2 You may not withhold any part of the agreed price.

5.1.3 Storage payments to be made via Direct Debit

5.1.4 Invoices are sent on the first day of every month via post or e-mail to the address provided by the customer. In the event that duplicates are required, a charge will be payable of £10 per request.

5.1.5 Late payments will be charged at £5.

6. Our Right to Hold the Goods (lien)

We shall have a right to withhold and/or ultimately dispose of some or all of the goods until you have paid all our charges and any other payments due under this or any other Agreement. (See also Clause 11). These include any charges that we have paid out on your behalf. While we hold the goods you will be liable to pay all storage charges and other costs incurred by our withholding your goods and these terms and conditions shall continue to apply.

7. Applicable law

This contract is subject to the law of the country in which the office of the company issuing this contract is situated.

8. Your forwarding address

8.1 If you send goods to be stored, you must provide an address for correspondence and notify us if it changes. All correspondence and notices will be considered to have been received by you seven days after sending them to your last address recorded by us.

8.2 If you do not provide an address or respond to our correspondence or notices, we may publish such notices in a public newspaper in the area to or from which the goods were removed. Such notice will be considered to have been received by you seven days after the publication date of the newspaper. **Note:** If we are unable to contact you, we will charge you any costs incurred in establishing your whereabouts.

9. List of goods (inventory) or receipt

Where we produce a list of your goods (inventory) or a receipt and send it to you, it will be accepted as accurate unless you write to us within 10 days of the date of our sending, or a reasonable period agreed between us, notifying us of any errors or omissions.

10. Revision of storage charges

Storage charges will not change throughout your storage contract for up to 2 (two) years from your contract start date, excluding changes to government Tax Rates which will be passed onto the customer.

11. Our right to Sell or dispose of the Goods.

If payment of our charges relating to your goods is in arrears, and on giving you three months' notice, we are entitled to require you to remove your goods from our custody and pay all money due to us. If you fail to pay all outstanding amounts due to us, we may sell or dispose of some or all of the goods without further notice. The cost of the sale or disposal will be charged to you. The net proceeds will be credited to your account and any eventual surplus will be paid to you without interest. If the full amount due is not received, we may seek to recover the balance from you.

Termination

If payments are up to date, we will not end this contract except by giving you three months notice in writing. If you wish to terminate your storage contract, you must give us at least 7 working days' notice (working days are defined in Clause 1.2.3 above). If we can release the goods earlier, we will do so, provided that your account is paid up to date. Charges for storage are payable to the date when the notice should have taken effect.

You agree to pay our monthly storage subscription for Long-term storage via direct debit using our payment partner:

GO CARDLESS

ANDREWS
REMOVALS & STORAGE

Powered by
Google
Payments

I hereby agree the terms & conditions set out in this document.

Signature _____

Date: _____